


PRE CONFERENCE		SUNDAY 17 SEPTEMBER 2017
9.00 am–12.30 pm	PRE CONFERENCE WORKSHOP*	Room: M13
	Making Things Better Making Things Better (MTB) is one such system...but with a twist. Rather than focusing on the big ideas it pursues revolution through the accumulation and implementation of many small ideas and incremental improvements. - Carol Harding	
1.00–3.00 pm The University of Melbourne is located just north of the CBD. Tour participants will need to make their own way to the tour starting point (corner of Swanston Street and Monash Road (outside tram stop))	PRE CONFERENCE TOUR*	The University of Melbourne
	Sustainability and Grounds Tour This walking tour explores the ways in which the University of Melbourne taps the renewable energy of the earth and sun, reduces waste, and creates green buildings. It also showcases the beautiful park-like setting of the Parkville Campus, visiting our heritage gardens, the largest 'green roof' in the southern hemisphere and our spectacular remnant urban Red Gums. Included in the tour will be visits to the new Arts West building and the Melbourne School of Design building - University of Melbourne	
12.00–5.00 pm	REGISTRATION Promenade Foyer	
5.30–6.30 pm	FIRST TIMERS' WELCOME RECEPTION NGV International (National Gallery of Victoria)	
6.30–8.30 pm	TEMC 2017 WELCOME RECEPTION NGV International (National Gallery of Victoria) UniBank	
DAY ONE <i>Where are we at?</i>		MONDAY 18 SEPTEMBER 2017
8.00 am	REGISTRATION	Promenade Foyer Central
9.00–11.00 am	SESSION 1 OPENING PLENARY	Conference Hall
9.00–9.10 am	Welcome to TEMC 2017 Jason Clarke, Conference MindWorker	
9.10–9.20 am	Welcome to Country Professor Mark McMillan, Deputy PVC, Indigenous Education and Engmt	
9.20–9.30 am	Official Conference Open & Welcome Mary-Louise Huppatz, Conference Chair	
9.30–10.00 am	Dissolving the university? Will higher education follow the monasteries into ruin? Professor Glyn Davis, Vice Chancellor and Principal of the University of Melbourne	
10.00–10.40 am	Reflection / Panel Discussion Professor Glyn Davis – Vice Chancellor and Principal of the University of Melbourne, John Daley – Chief Executive of the Grattan Institute, Paul Roberts – Turnberry Consulting, Professor Cara MacNish – Senior Political and Policy Adviser, Universities Australia, Facilitator: Jason Clarke, Conference MindWorker	
10.40–11.00 am	Sponsor Slams Cushman & Wakefield, Lyons, ATEM, TEFMA	
11.00–11.30 am	MORNING TEA Promenade Foyer Central    	
	HOT SPOT Innovative Universities embracing the power of mobility and BI - Malcolm Foort, Zuuse	




11.30 am–1.05 pm		Day 1 – SESSION 2	
11.30 am–12.15 pm CONCURRENT A 		A1: ADAPTION Revolutionising Culture – Positive workplace culture for improved service and performance Elizabeth Wickham, QUT and Carmel Sang, QUT • Room: M 1&2	A2: WORKSHOP* (11.30 am–1.05 pm) Campus development strategy – how to plan for the future Paul Roberts, Turnberry Consulting • Room: M 5&6 
A3: WOMEN IN LEADERSHIP The UNZ New Zealand Women in Leadership Programme – a model to share Michelle Jordan-Tong, University of Waikato and Margaret Morgan, University of Otago • Conference Hall		A4: REDESIGNING FUTURES – WORKSHOP (11.30 am–1.05 pm) Addressing change through innovation by thinking like an entrepreneur Katt Robertson, University of Technology Sydney • Room: M 15&16	A5: TRANSFORMING EXPERIENCE The changing role of the Campus Library – Caulfield Library, Monash University Meaghan Dwyer, John Wardle Architects • Room: M 3&4
A6: WORKING TOGETHER TO REALISE BIG IDEAS Complex systems thinking: the key to developing a successful Asset Management Plan at Curtin University Dr Rocio Bona, Curtin University • Room: M 7&8		A7: THE NEW CAMPUS From plan to place transforming Monash Professor Rob McGauran, MGS Architects and Jocelyn Chiew, Monash University • Room: M 9&10	A8: THE NEW CAMPUS USC and The Mill at Moreton Bay – collaboration, innovation and transformation Kate Isles, Moreton Bay Regional Council and Iona Beaul, University of the Sunshine Coast • Room: M 11
12.20–1.05 pm CONCURRENT B 		B1: ADAPTION – HED TALKS 12.20–12.35 pm: Functional Biomimicry – a system for innovation Matthew Webb, Umow Lai Consulting Engineers 12.35–12.50 pm: Evolutionising higher education governance Damian Barry, The University Of Melbourne and Barry Business Services 12.50–1.05 pm: Small steps, giant leaps: It's all about being agile Anastasia Georgiou, Monash University • Room: M 1&2	A2: WORKSHOP* (11.30 am–1.05 pm) Campus development strategy – how to plan for the future Paul Roberts, Turnberry Consulting • Room: M 5&6 
B2: LEADERSHIP – PANEL Maturing a sense of leadership identity for tertiary education managers Dr Heather Davis, The University of Melbourne and Dr Carroll Graham, ATEM and Sabina Robertson, Deakin University • Conference Hall		A4: REDESIGNING FUTURES – WORKSHOP (11.30 am–1.05 pm) Addressing change through innovation by thinking like an entrepreneur Katt Robertson, University of Technology Sydney • Room: M 15&16	B3: TRANSFORMING EXPERIENCE University of Melbourne – Arts West Redevelopment Associate Marina Carroll, Architectus and Peter Bickle, Ashton Raggatt McDougall and A/Professor Parshia Lee-Stecum, and Associate Joanne Ligouris, The University of Melbourne • Room: M 3&4
B4: WORKING TOGETHER TO REALISE BIG IDEAS Asset Management Reboot at The University of Auckland Muru Mohan, The University Of Auckland and Emmett Mackle, The University of Auckland • Room: M 7&8		B5: THE NEW CAMPUS Understanding what Pedagogical Shift means for the Teaching Space Infrastructure Terry Roche David Reaney and Amanda Harris, Deakin University • Room: M 9&10	B6: THE SERVICE REVOLUTION USQ's Service Excellence Revolution Kathy Carey, University of Southern Queensland • Room: M 11
1.05–2.00 pm	LUNCH	Promenade Foyer Central	   

2.00–3.15 pm	Day 1 – SESSION 3 PLENARY		Conference Hall
2.00–3.00 pm	Innovation or Disruption: How technological change may impact learning delivery in Universities Alex Hanlon, Executive Director, Learning Resources, University of Canterbury		
3.00–3.15 pm	Sponsor Slams Campus Living Villages, Capital Insight, Unibank		
3.15–3.45 pm	AFTERNOON TEA Promenade Foyer Central		   
3.45–4.30 pm	Day 1 – SESSION 4		
3.45–4.30 pm CONCURRENT C	C1: ADAPTION Attendance at the AUA and visiting UK Universities Mara Eversons, University of Canberra • Room: M 15&16	C2: BIG DATA AND ANALYTICS The 40-year life cycle: a new approach to asset management Andrew Sun, RMIT • Room: M 9&10	
C3: WOMEN IN LEADERSHIP – PANEL It's a long way to the top if you start at the very bottom Jenny Purcell, Lauren Marsh and Susan Hudson, Western Sydney University • Room: 12&13	C4: REDESIGNING FUTURES Knowledge Masterplans: How La Trobe University's unique campus identities vary a shared ideation process Joshua Wheeler, MGS Architects and Stephen Morris, La Trobe University • Room: M 11	C5: TRANSFORMING EXPERIENCE New Academic Street, transforming the heart of the city campus Chris Hewison and Jeremy Elia and Fiona Ellis, RMIT University and Edward Berry, Lyons and Nick Bamford, AECOM • Conference Hall	
C6: WORKING TOGETHER TO REALISE BIG IDEAS Unlocking educational social value, at the New Sunshine Coast University Hospital Peter Dawson, Architectus and Jill Nicholson, Sunshine Coast University Hospital and Aditi Saha, Aurecon and James Wright, Lend Lease • Room: M 7&8	C7: THE NEW CAMPUS The Learning and Teaching Building: A Commitment to Campus Life Meaghan Dwyer, John Wardle Architects • Room: M 1&2	C8: THE SERVICE REVOLUTION HiQ: How can we help you? A new student service model for QUT Natalie Ryan and Stephen Low, Queensland University of Technology • Room: M 3&4	
6.30–9.30 pm	ATEM Awards Night The Pavillion, Arts Centre		
6.45–10.45 pm	TEFMA Awards Dinner Eureka Tower		

DAY TWO <i>Where are we going?</i>		TUESDAY 19 SEPTEMBER 2017
8.00 am	REGISTRATION	Promenade Foyer Central
9.00-10.30 am	SESSION 5 PLENARY	Conference Hall
9.00-9.10 am	Welcome and Housekeeping Jason Clarke, Conference MindWorker	
9.10-10.00 am	Transforming to a Zoo Based Conservation Organisation Dr Jenny Gray, CEO, Zoos Victoria	
10.00-10.20 am	Reflection / Panel Discussion Dr Jenny Gray, CEO, Zoos Victoria Teresa Tjia, Vice-President Planning, Registrar and University Secretary at Victoria University Facilitator - Jason Clarke, Conference MindWorker	
10.20-10.30 am	Sponsor Slams Root Partnerships, Turner & Townsend, Umow Lai	
10.30-11.00 am	MORNING TEA Promenade Foyer Central	  

11.00 am-12.35 pm	Day 2 - SESSION 6	
11.00-11.50 am CONCURRENT D	D1: BIG DATA AND ANALYTICS Transitioning to performance based (proactive) HVAC maintenance at University of Queensland Paul Gilmore, A.G. Coombs and Kevin O'Sullivan, University of Queensland • Room: M 12&13	D2: BIG DATA AND ANALYTICS University of Melbourne Smart Campus Initiative - Advanced data analytics in planning and management Dr Jan Dethlefs, Chancellery - Property & Sustainability and Jade Germantis, University of Melbourne • Room: M 15&16
D3: WOMEN IN LEADERSHIP - WORKSHOP (11.00 am-12.35 pm) The Path to Publishing: Write here, right now! Dr Carroll Graham, ATEM • Room: M 5&6 	D4: REDESIGNING FUTURES - WORKSHOP Maurie Pawsey Award - Campus space and utilisation Nicole Eaton, RMIT University • Room: M 3&4	D5: TRANSFORMING EXPERIENCE QUT LaunchPad: The Genesis of a Makerspace Jonathan James, Scott Abbett and Brian Logan, QUT • Room: M 1&2
D6: WORKING TOGETHER TO REALISE BIG IDEAS - PANEL Shaping new technologies, disrupting old business models, and resetting the boundaries of what's possible Dylan O'Donnell, Cushman & Wakefield • Room: M 11	D7: THE NEW CAMPUS Designing and managing the New Campus: The influences shaping today's university environment Sonia Monaghan and Scott Annand, Deakin University • Conference Hall	D8: THE SERVICE REVOLUTION The revolution is upon us: The movement towards shared services in the Australian Tertiary Sector Joanne Austin, RMIT University • Room: M 9&10
D9: SUSTAINABLE CAMPUS Sharing Sustainability Excellence - identify and learn from the leaders Sue Hopkins, Australasian Campuses towards Sustainability (ACTS) - including University of Queensland and RMIT University • Room: M 7&8		

11.00 am–12.35 pm	Day 2 – SESSION 6 (cont.)	
11.50 am–12.35 pm CONCURRENT E	E1: REDESIGNING FUTURES Implementing activity based work environments within a University - The Deakin Experience Terry Roche, Deakin University and Jo Dane, Woods Bagot • Room: M 12&13	E2: BIG DATA AND ANALYTICS KPI's to measure HE facilities performance / Predicting space needs for research Geoff Hanmer, Arina/UNSW and Rocio Bona, Curtin University • Room: M 15&16
D3: WOMEN IN LEADERSHIP – WORKSHOP (11.00 am–12.35 pm) The Path to Publishing: Write here, right now! Dr Carroll Graham, ATEM • Room: M 5&6 	E3: REDESIGNING FUTURES – HEd TALKS 11.50 am–12.05 pm: Break out your black turtle neck jumper - it's time to talk about design Adam Davies, Hassell 12.05–12.20 pm: Wicked problems – an opportunity to change our practice Linda Ward, Charles Sturt University 12.20–12.35 pm: Flexible Ventilation Design for Laboratories Hugh Wilson, Umow Lai • Room: M 1&2	E4: TRANSFORMING EXPERIENCE Transforming the Education Experience; and the Importance of the Learning Space Andrew Ford, Sebel Furniture • Room: M 3&4
E5: WORKING TOGETHER TO REALISE BIG IDEAS Paradox of a POE: Ambiguity and Reason Katherine McPherson, Developing Property Solutions and Leo Fincher-Johnson, University of Melbourne • Room: M 11	E6: THE NEW CAMPUS Lessons from the West Coast: The Twenty-First-Century Campus Paul Roberts, Turnberry Consulting • Conference Hall	E7: THE SERVICE REVOLUTION Year of Change: Enhancing maintenance strategies Kevin O'Sullivan, University of Queensland and Mick Serena, Donald Cant Watts Corke • Room: M 9&10
E8: SUSTAINABLE CAMPUS Carbon Neutrality and embedding sustainability into the curriculum - find out how! Wayne Millar, Director of Operational Services, Div of Facilities Management and Charles Sturt University and Corey Peterson - Sustainability Manager, University of Tasmani • Room: M 7&8		
12.35–1.30 pm	LUNCH	Promenade Foyer Central   

1.30–3.00 pm	Day 2 – SESSION 7 PLENARY	Conference Hall
1.30–3.00 pm	Innovations & Entrepreneurship Panel Nick Kaye, CEO, Sydney School of Entrepreneurship Alex Hanlon, Executive Director Learning Resources, University of Canterbury Leah Armstrong, Director, Wollotuka Institute, University of Newcastle Facilitator: Jason Clarke, Conference MindWorker	
3.00–3.30 pm	AFTERNOON TEA Promenade Foyer Central	  



3.30–4.15 pm	Day 2 – SESSION 8	
3.30–4.15 pm CONCURRENT F	F1: SUSTAINABLE CAMPUS – Hed TALKS 3.30–3.45 pm: No budget? No problem – The no cost solution for a greener campus Guy Barnes, Northquest 3.45–4.00 pm: Not your average CarPool, University of Newcastle and Liftango innovating to solve “that parking problem” Tegan Betts, University of Newcastle and Kevin Orr, Liftango 4.00–4.15 pm: Beyond four walls - Curtin University's living laboratory Paul Dearlove, IBMS Pty Ltd • Room: M 1&2	F2: BIG DATA AND ANALYTICS Big Data's Big Impact on Facilities Operations and Organizations Donald Guckert, University of Iowa • Room: M 3&4
F3: THE SERVICE REVOLUTION Reciprocal loyalty: Using the experience of transitioning to a new Business school to evaluate and develop a community of practice in professional services teams Matthew Hisbent, Association of University Administrators (AUA) • Room: M 7&8	F4: REDESIGNING FUTURES Innovation in Brief Creation: Spatial Pedagogy Ben Lornie, Ptld • Room: M 5&6 	F5: TRANSFORMING EXPERIENCE – Hed TALKS 3.30–3.50 pm: Creating meaningful ‘Real World’ learning experiences in the Virtual Age Sean Wooster, Umow Lai 3.50–4.10 pm: A flexible and intuitive framework for creative experience -QUT Creative Industries Precinct Stage 2 Mark Roehrs, Hassell and Lynn Green, Queensland University of Technology • Conference Hall
F6: WORKING TOGETHER TO REALISE BIG IDEAS Healthy Disregard for the Impossible Essential for The Macquarie University Incubator John Shi-Nash, Architectus and Nick Elias, Macquarie University and Chris Crick, Root Partnerships • Room: M 9&10	F7: THE NEW CAMPUS The Vertical City Campus - A course ‘agnostic’ approach Alan Duffy, Woods Bagot and Professor Denise Kirkpatrick, Western Sydney University • Room: M 11	F8: THE SERVICE REVOLUTION Creating the Ultimate Student Experience Adam Scott, Freestate • Room: M 12&13
F9: SUSTAINABLE CAMPUS Lessons learnt from the first 6 Star Green Star Communities rated university campus Dr Gerard Healey, The University of Melbourne • Room: M 15&16		
4.30–6.00 pm	TEMC 2017 SPONSORS/EXHIBITORS THANK YOU FUNCTION (invitation only)	
6.00 pm	ATEM Ghosts Soiree (invitation only)	

DAY THREE <i>Where to from here?</i>		WEDNESDAY 20 SEPTEMBER 2017
8.00 am	REGISTRATION	Promenade Foyer Central
9.00–10.30 am	SESSION 5 PLENARY	Conference Hall
9.00–9.10 am	Welcome and Housekeeping Jason Clarke, Conference MindWorker	
9.10–10.00 am	Change the Game Dr Jason Fox, Author and Leadership Advisor	
10.00–10.20 am	Reflection / Panel Discussion Dr Jason Fox, Author and Leadership Advisor Facilitator - Jason Clarke, Conference MindWorker	
10.20–10.30 am	Sponsor Slams AG Coombs, DesignInc, Onset Design	
10.30–11.00 am	MORNING TEA Promenade Foyer Central Jason Fox – Book signing	









DesignInc



11.00 am–12.30 pm	Day 3 – SESSION 10	
11.00–11.45 am CONCURRENT G	G1: SUSTAINABLE CAMPUS – PANEL The Closed Loop Campus – A sustainable future Sonya Montgomerie, Designinc and Dr Rob Brimblecombe, Monash University and Alex Rodger, Norman Disney Young and Martin Reeves, Outlines Landscape Architects • Room: M 11	G2: BIG DATA AND ANALYTICS Digital Utilisation Data Collection Frequency and Occupancy of learning and teaching spaces in real time Christina Peace and Nicole Eaton, RMIT • Room: M 1&2
G3: LEADERSHIP – HED TALKS 11.00–11.15 am: Testing a revolutionary idea for career enhancement Mary-Louise Huppatz, The University of Melbourne 11.15–11.30 am: Work-Life Equilibrium – Confession of an engineering project leader, a wife, mom, and church leader Cynthia Suminto, Aecom 11.30–11.45 am: Can you ‘design’ success in your own life/ your own work? Carol Harding, Australian Innovation Research Centre 11.45 am–12.00 pm: How a power outlet led me to quit my job. Sonia Monaghan, Deakin University 12.00–12.30 pm: Designing your professional life Interactive session Facilitator: Carol Harding • Conference Hall	G4: REDESIGNING FUTURES – WORKSHOP (11.00 am–12.30 pm) Conversations of Intrigue: Creating conversations for change Meredith Lewis, Dangerous Meredith • Room: M 5&6	G5: TRANSFORMING EXPERIENCE Student accommodation, culture or cringe? Shannon Joe, Warren and Mahoney and Micheal Rengers, University of Auckland • Room: M 3&4
G6: WORKING TOGETHER TO REALISE BIG IDEAS Internal reviews: a holistic approach to change Megan Wilson, University of Otago • Room: M 12&13	G7: THE NEW CAMPUS Reshaping building projects with a game changing delivery model David Tweedie, Hayball and Richard Lindner, La Trobe University • Room: M 7&8	G8: THE SERVICE REVOLUTION CSI Waikato: Investigation into contract cheating Renee Boyer, University of Waikato • Room: M 9&10

sebel

11.00 am–12.30 pm	Day 3 – SESSION 10 (cont.)	
11.45 am–12.30 pm CONCURRENT H	H1: SUSTAINABLE CAMPUS – HEd TALKS 11.45 am–12.00 pm: Is your university ready for The Wellness Revolution? Jeff Robinson, Aurecon 12.00–12.15 pm: Designing our Infrastructure for a resilient future David Jarratt, Aecom and Gerard Healey, University of Melbourne 12.15–12.30 pm: Applying Parametric Design on the University Scale, from Campus to Comfort Richard Stokes, Arup • Room: M 1&2	H2: BIG DATA AND ANALYTICS – HEd TALKS 11.45 am–12.00 pm: Machine learning course planning engine Sachith Thomas, The University of Melbourne 12.00–12.15 pm: Review of Academic Progress – The Mammoth Beast Tamed Shellie O'Meara, Loretta Paine and Kim Bradley, The University of Newcastle • Room: M 11
G3: LEADERSHIP – HEd TALKS 11.00–11.15 am, 11.15–11.30 am, 11.30–11.45 am, 11.45 am–12.00 pm and 12.00–12.30 pm – SEE PAGE 20 • Conference Hall	G4: REDESIGNING FUTURES – WORKSHOP (11.00 am–12.30 pm) Conversations of Intrigue: Creating conversations for change  Meredith Lewis, Dangerous Meredith • Room: M 5&6	H3: TRANSFORMING EXPERIENCE What if academics at your university interacted as much as the students? Nathan Humphries, Hassell and Anne Hellstedt, The University of Melbourne • Room: M 3&4
H4: WORKING TOGETHER TO REALISE BIG IDEAS Working towards utopia: The journey of a university's planning cycle Bridget Soulsby, LaTrobe University • Room: M 12&13	H5 A World Perspective on Facilities: The View from 3 Continents Donald Guckert, University of Iowa and Mike Clark, University of Brighton and Venessa Ranjit, Tshwane University of Technology • Room: M 7&8	H6: THE SERVICE REVOLUTION Discover, dream, design and deliver your destiny! Appreciative advising and the student experience Dr Kristina McGuinness-King and Paul Edwards, Victoria University of Wellington • Room: M 9&10
12.30–1.30 pm	LUNCH	Promenade Foyer Central    

1.30–3.00 pm		Day 3 – SESSION 11	
1.30–2.15 pm CONCURRENT I	I1: SUSTAINABLE CAMPUS The business case for batteries Andrew Wilson, University of Queensland • Room: M 7&8	I2: BIG DATA AND ANALYTICS When Pam Met Kamal: Using data to improve inclusion & attract students Stephen Minning, BrandCulture & Pam Wayfinding and Kamal Kopparapu, University of Canberra • Room: M 9&10	
	I3: LEADERSHIP The view from the back row - a strategy for growing self directed innovative teams Glenda Haines, University of Auckland • Conference Hall	I4: REDESIGNING FUTURES The importance of incremental innovation - Nurturing innovation inside bureaucratic organisations Nik Linnell, Australian Catholic University • Room: M 12&13	I5: TRANSFORMING EXPERIENCE – WORKSHOP (LIMIT 30) (1.30–3.00 pm) Reimagining the Faculty Workplace: What are the big questions we should be asking? Susan Whitmer, Herman Miller, Inc. Florida, USA • Room: M 5&6 
I6: WORKING TOGETHER TO REALISE BIG IDEAS Making good business sense: Supporting start-ups in the Tertiary Realm Matthew Salier, Flinders University and David Homburg, Hassell • Room: M 3&4	I7: THE NEW CAMPUS – HED TALKS 1.30–1.45 pm: Bridging the Campus The joining together of the Burwood Campus, bridging public land, engaging with the community and the culmination of more than a decade of planning Yvonne Yip, Deakin University 1.45–2.00 pm: Working Together to Realise Big ideas-creating a new environment for collaborative research James Mooney, Architectus • Room: M 1&2	I8: THE SERVICE REVOLUTION Complaints - what's not to love about them? Four positive reasons to welcome the negative Karen Docking & Emma Lincoln, Swinburne University of Technology • Room: M 11	

1.30–3.00 pm	Day 3 – SESSION 11 (cont.)		
2.15–3.00 pm CONCURRENT J	J1: SUSTAINABLE CAMPUS – Hed TALKS Understanding the Impact of Indoor Environment Quality (IEQ) on occupant wellbeing and productivity in universities Ben Lindsay, Cetec Pty Ltd • Room: M 7&8		
J2: LEADERSHIP – Hed TALKS E+M=POWER, combining Education and Mentoring to enhance women’s leadership and career development Kirriily Anderson and Kate Ramzan-Levy, The University of Newcastle • Conference Hall	J3: REDESIGNING FUTURES Why did we do this? Additional offerings of Engineering and Built Environment degrees over multiple campuses Dr Kimberley Vincent and Michael Walsh, Western Sydney University • Room: M 12&13	I5: TRANSFORMING EXPERIENCE – WORKSHOP (LIMIT 30) (1.30–3.00 pm) Reimagining the Faculty Workplace: What are the big questions we should be asking? Susan Whitmer, Herman Miller, Inc. Florida, USA • Room: M 5&6 	
J4: WORKING TOGETHER TO REALISE BIG IDEAS – Hed TALKS 2.15–2.30 pm: Working together to realise big ideas: World Café: a simple technique for solving complicated problems Laurie Ransom, LaTrobe University 2.30–2.45 pm: The quiet revolution: boosting international enrolments and internationalising research training in engineering Natalie Downing & Jo Midwinter, The University of Newcastle • Room: M 3&4	J5: THE NEW CAMPUS – Hed TALKS 2.15–2.30 pm: Millennials, Food & Shopping Suzee Brain, Brain & Poulter 2.30–2.45 pm: How to deliver retail choice, competition, and campus culture on a shoestring Kate Robertson and Iona Bealy, University of The Sunshine Coast • Room: M 1&2	J6: THE SERVICE REVOLUTION – PANEL Brand new day: the revolutionary ideas transforming student experience Matt Dailey, Monash University and Mark Gandolfo, GRIT and Jamie McDonald, Federation University and Trisca Scott-Branagan, Deakin University and Michelle Gillespie, Swinburne University • Room: M 11	
3.00–3.30 pm	AFTERNOON TEA Promenade Foyer Central    		
3.30–4.45 pm	Day 3 – SESSION 12 CLOSING PLENARY Conference Hall		
3.30–3.40 pm	Sponsor Slams Woods Bagot		
3.40–4.30 pm	Brain Power Todd Sampson 		
4.30–4.40 pm	TEMC 2018 Launch Rocio Bona, TEMC 2018 Convenor		
4.40–4.45 pm	Thank You & Close Mary-Louise Huppatz, Conference Chair and Jason Clarke, Conference MindWorker		
4.45 pm	CONFERENCE CLOSE		
7.00–11.30 pm	TEMC 2017 CONFERENCE DINNER 		

POST CONFERENCE THURSDAY 21 SEPTEMBER 2017

	POST CONFERENCE TOUR* RMIT Melbourne City Campus
9.30–11.30 am	New Academic Street Project The New Academic Street (NAS) project has transformed the heart of the city campus by creating new facilities enabling RMIT to deliver better services for students. Over a two year period this project has been undertaken within buildings open for normal business, presenting many logistical challenges.